Videos are not displayed poperly

Posted by inka_mwo - 30 Dec 2011 04:45

Hi there, I installed the component and uploaded two videos. The listing works fine, but if start the video no lightbox is displayed, I just get a black screen with the video running in it. You may check this at

www.broad-peak.at/index.php/video

This is just a test-environment (J 1.5.25), but I would like to have it fixed before I install the component on my live site.

Regards

Martin

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Re:Videos are not displayed poperly

Posted by Fideri - 31 Dec 2011 02:10

I'm on the road with limited access to the Internet, so can't analyse your site. Trying enabling Joomla's Mootools upgrade plugin or running VideoFlow in Mootools legacy mode. Also make sure that your site has not JavaScript errors. Firefox can show you the errors in its error console under tools.

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Re:Videos are not displayed poperly

Posted by inka_mwo - 03 Jan 2012 06:28

Thanks for your hints, in the meanwhile I installed the plugin "System - Mootools Upgrade", but the result is still the same. Firefox shows no errors.

I also installed the component on the live site, the result is the same.

Any idea what else I can do?

Regards

Martin

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Re:Videos are not displayed poperly
Posted by Fideri - 07 Jan 2012 09:49

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I have looked at your site and Firefox shows javascript errors. Try disabling Joomla's mootools upgrade plugin and enable VideoFlow's mootools legacy mode.

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Re:Videos are not displayed poperly
Posted by NativeRadio - 24 Jan 2012 05:50

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I am having the same problem with a Joomla 1.5 (most recent Joomla version). It opens a lightbox then goes out of the lightbox to a page with the video in it.

I purchased the Pro Upgrade but still waiting for upgrade confirmation.

I've since taken your extension down and simply need a refund thank you!

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Re:Videos are not displayed poperly
Posted by Fideri - 04 Feb 2012 19:02

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As I am not sure that you sent me an email requesting for a refund, please confirm that it has been issued. If not, provide your domain name and we shall issue your refund immediately. Thanks.

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